

MyCAA Education & Training Plan (ETP)

The University of Texas at El Paso
Professional and Public Programs
101 W. Robinson Ave, Memorial Gym; Rm. 111 El Paso, TX 79968
915-747-7578
<http://www.ppp.utep.edu/>

Student Information:

Student Name:	_____
School Issued Student ID:	N/A
Program Name:	Computer Support Specialist (CompTIA A+ and Network+) Certificate Program with Externship C.14.109
Program Type:	Certificate
Program Duration:	6 Months
Scheduled Start Date:	_____
Estimated Completion Date:	_____
Course Delivery Format	Online

Program Overview:

The Computer Support Specialist program is designed to prepare students to function as computer professionals in multiple technical, business, and healthcare settings. Computer technicians serve many technical support and IT operation roles with job titles such as Support Specialist, Field Service Technician, Desktop Support Analyst, and Help Desk Tier 2 Support. Net+ technicians serve many technical support and IT operation roles with job titles such as Network Administrator, Network Field Technician, System Engineer, IS Consultant, Help Desk Technician, Network Support Specialist, and Network Analyst. The purpose of this program is to prepare students to support computer users by configuring, troubleshooting, managing wired and wireless networks, and problem-solve computer issues, and connect users to the data they need to do their jobs regardless of the devices being used. This program will also prepare students to support the IT infrastructure through installing and configuring systems to secure applications, networks, and devices as well as perform threat analysis and respond with appropriate mitigation techniques.

Certification/Licensure Eligibility upon Program Completion:

- Students should have or be pursuing a high school diploma or GED.
- Students who complete this program can sit for the following exams:
 - CompTIA A+ Core 1 Certification Exam (220-1001)
 - CompTIA A+ Core 2 Certification Exam (220-1002)
 - CompTIA Network+ Certification Exam (N10-007)

Tuition Cost:

\$3,999

Course Breakdown:

Course/Program Code	Course/Program Title	Course Credits (if applicable)
UTEP-IT-CSSAN	Computer Support Specialist (CompTIA A+ and Network+) Certificate Program with Externship	375 Contact Hours / 37.5 CEU's

School Official Certification:

By my signature below, I certify the above information is true, accurate, complete, and being submitted on behalf of the institution named in this document.

Signature/Title of Authorized School Official

Date

School Official Printed First and Last Name

School Official E-mail and Phone Number